

AIM+ 9.0

Release Notes August 20, 2021

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AIM+ 9.0 Release Notes

AIM+ 9.0 includes additional functionality, enhancements, and defect corrections in this release. This document provides users with a brief explanation of what was fixed, and an introduction to new features and functionality implemented with this release.

Deployment Date: August 20, 2021

Collecting Bank Details

A new Collect Bank Details button has been added to the Wire Confirmation screen.



A new screen has been added to the **Wire Confirmation** module for **Collect Bank Details**, allowing you to collect your party's bank details or request recipient details.



To use the **Collect Bank Details** feature, you will be required to have an existing **AIM+** account setup with **CertifID Account**.

Use this request type to securely collect bank account details needed to complete a wire transfer.

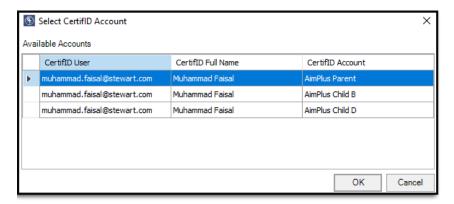
Follow the steps below to view or collect bank details for a selected wire with CertifID.

Steps

- 1. From AIM+, after creating a new order, or opening an existing order in AIM+, click the **Disbursements** module.
- 2. From Disbursements, click Wire Confirmation. The Wire Confirmation screen displays.
- 3. From the *Wire Confirmation* screen, click the **Collect Bank Details** button. The **Collect Bank Details** screen displays the file's transaction details with CertifID.



If you have multiple active **CertifID** accounts configured in **AIM+** Setup, the following pop-up displays after clicking the *Wire Confirmation* screen, asking you to make an account selection prior to opening the **Collect Bank Details** screen:



Collect Wiring Info (TWP & SWP)

You can now receive collection request statuses from **CertiflD** and store the received information into the database. If the received request status displays as **CertiflD** (Completed), the received **CertiflD** documents of request will be uploaded to ECM.

Status Update for Collect Wiring Info

Prerequisites: At least one CertifID Collect request from AIM+ needs to be submitted to CertifID through AIM

Once the package is created and submitted to **CertifID** from **AIM+**, **CertifID** verify their identity and then ask them for their account information. Once they have provided their account information it will be available for you to view in your **Wire Confirmation** screen.

Send Collect Wiring Info Documents to SureClose

Prerequisites: You will need to access the **Wire Confirmation Setup** module and the **Wire Confirmation** button on the Disbursements screen. The **CertifID** placeholder should be configured. At least one collect request should be selectable with the **CertifID** status on UI where **CertifID** request are listed.

A new **Send Document to SureClose** button is enabled once the existing collect request is selected with the *CertifID* status. After clicking the **Send to SureClose** button, the **Send Wire Confirmation Document** pop-up displays. All configured placeholders on the **Wire Confirmation Setup** screen display on the pop-up.

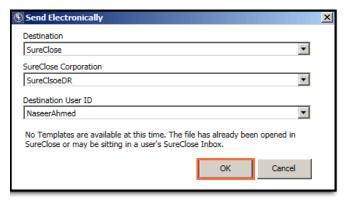
Follow the steps below to send wire confirmation documents to SureClose from AIM+.

Steps

- 1. From Disbursements, click Wire Confirmation.
- 2. From the Wire Confirmation screen, click Send to SureClose. A pop-up displays, with all SureClose placeholders.
- 3. From the **Send Wire Confirmation Document** pop-up, select the SureClose placeholder to send the document to.



4. After selecting the placeholder(s), a pop-up displays for you to select the destination. Use the drop-down arrows to select the destination and other required values.

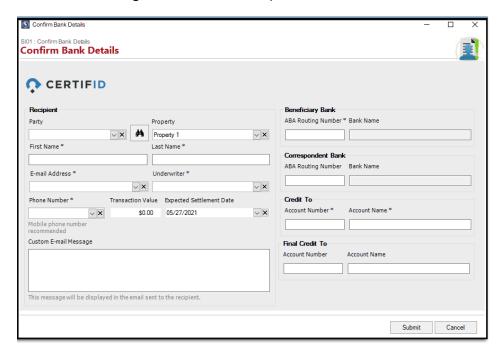


5. Click **OK** to proceed with transmitting **CertifID** document to **SureClose** file process.

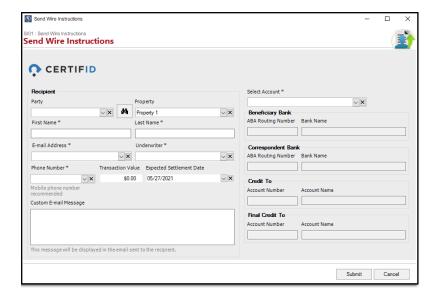
Renamed Screens and Tooltips on CertifID Portal

Several labels were updated and renamed on the CertifID screens within the Wire Confirmation module.

The Confirm Wiring Info screen and tooltip have been renamed, Confirm Bank Details.



Additionally, the **Send Wiring Info** screen and tooltip have been renamed, **Send Wire Instructions**.



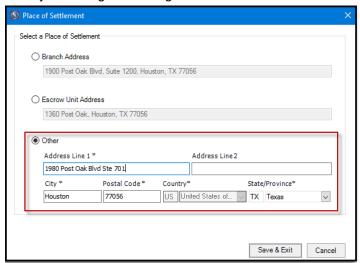
New Fields on Place of Settlement for ALTA Statements

New fields have been added in **Place of Settlement** to enter address information. Previously, a single-line textbox was used to gather address information in **Place of Settlement**, which caused printing layout issues. Now, individual fields such as **Address** lines, **Postal Code**, **City** and **State** have been added to avoid printing layout issues with the **ALTA** statements.

Note: At this time, the new fields added to Place of Settlement for physical address are only available on **Closing Settlement Statements**.

Steps

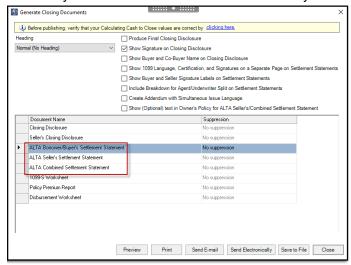
- 1. From AIM+ Closing, select Closing Disclosure as the Settlement Statement.
- 2. Click on button to open Place of Settlement dialog box.
- 3. Select the *Other* option in Place of Settlement and provide all required address information in the new address fields.
- 4. Save your changes in dialog box.



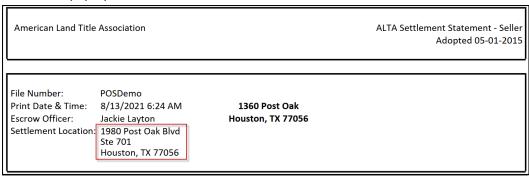
5. Click **Print** to open *Generate Closing Document* dialog box.



6. Select any ALTA statement and hit Preview or any button to print the ALTA statement.

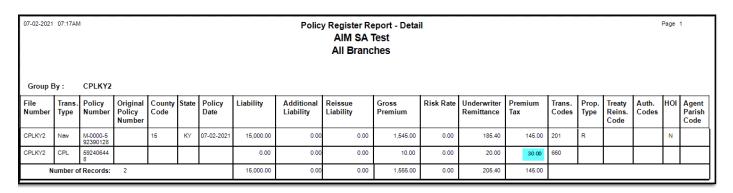


7. Once the **ALTA** statement is open for preview, the selected **Place of Settlement** address will print in front of the settlement location. This address information should print in the same format for each option in the Place of Settlement pop-up.



CPL Premium Tax Displays on Policy Register Report

With this release of **AIM+**, the **CPL Premium Tax** now displays under the *Premium Tax* column on the **Policy Register Report**.



Fields No Longer in Use Hidden on Policies Screen

The following fields on the **Policies and Endorsements** screens have been hidden and are no longer in use, for all policies, including Stewart Access (SA) and Non-Stewart Access policies:

- Parish/Rate Code
- Agent Parish Code
- Treaty Reinsurance Code

Note: The fields listed above will only be hidden on the **Policies** and **Endorsements** screens. These fields will continue to display in Reports (i.e. **Policy Register Report** and **Transmittal Report**).

Bug Fixes

The following **Bug Fixes** were resolved in **AIM+ 9.0**:

• D285046 - One to One mapping is now maintained between AIM user and CertifID user.

Additional Information

Accessing AIM+

If you access AIM+ through the *Citrix* environment, **AIM+** is automatically updated to the latest version when you log in you are new to StewartWorkPlace or TitleWorkPlace, contact **Customer Care** at **1.855.330.2800** for assistance.



If you are using AIM+ in a *Citrix* environment, maximize the Citrix screen and the AIM+ screen for best viewing results.

Training

Through the AIM+ Help Contents, you can access an online library of interactive tutorials and quick reference cards by clicking the **Additional Learning Resources** link or navigate to the <u>AIM+ Training Center</u> page.

Technical Support

Need help? Stuck? We're here for you. Should you have any questions, please contact one of the following support teams – representatives are standing by to assist:

- Direct Ops Users: Please contact the Business Support Center at (855) 330-2800 or customercare@stewart.com.
- Agency Users: Please contact the Agency Support Center by phone at (844) 835-1200 or by email at <u>customercare@stewart.com</u>.