## If you are using Firefox to access ATS:

Click Tool/Clear Recent History In the "Time range to clear" box, select "Everything"

Leave only "Browsing & Download History" and "Cache" selected. Click "Clear Now"

llear Recent Time range to	1	
	All selected items will be cleared. This action cannot be undone.	
▲ Details ✓ Browsing 8	x Download History	
Cookies Cockies Cache		
Site Prefer		ncel

When it completes, close ALL Firefox windows. Reopen Firefox and try again.

## If you are using Internet Explorer to access ATS:

Click Tools/Delete Browsing History

Temporary Internet Files	e	
Copies of webpages, images, and media that are saved for faster viewing.	Delete <u>f</u> iles	
Cookies	-	
Files stored on your computer by websites to save preferences such as login information.	Delete c <u>o</u> okies	
History	r	
List of websites you have visited.	Delete <u>h</u> istory	
Form data	-	
Saved information that you have typed into forms.	Delete forms	
Passwords		
Passwords that are automatically filled in when you log on to a website you've previously visited.	Delete <u>p</u> asswords	
About deleting browsing history Delete all	Close	

Click "Delete files…" Click "Delete history…" Click Close

Close all Internet Explorer windows and try again.